# Internally Used Systems

## Helpdesk

**URL address: https://helpdesk.cerge-ei.cz**

In order to streamline support requests, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference we provide complete archives and history of all your support requests. A valid email address is required to submit a ticket.

## TAS (Team Assistant) - Workflow Supporting System

Workflow system suitable to support the most important institutional processes for both CERGE and EI. System itself is a compromise between simplicity and functionality. It should be straightforward for regular user (Researchers, Staff etc.). Please check URL below and login with your network username and password.

**URL address: https://tas.cerge-ei.cz**

**Guidelines & Manuals: TAS Documentation**

## Kanboard - Kanban project management software

Kanboard is a free and open source Kanban project management software.

It is available for everyone who want to stremline his/her projects individually or in teams.

All CERGE-EI users may log in with their network account (Domain) credentials. If you need access to this site, send request to helpdesk@cerge-ei.cz please.

**URL address: https://kanban.cerge-ei.cz**

## GIT - GitLab version control system

Version control system internally available for all CERGE-EI audience. Isolated from tne internet, backed up regurarly, maintained by CERGE-EI IT.

All CERGE-EI users may log in with their network account (Domain) credentials. If you need access to this site, send request to helpdesk@cerge-ei.cz please.

**URL address: https://git.cerge-ei.cz**

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