Internally Used Systems

Helpdesk

URL address: https://helpdesk.cerge-ei.cz

In order to streamline support requests, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference we provide complete archives and history of all your support requests. A valid email address is required to submit a ticket.

Workflow - TAS (Team Assistant)

Workflow system suitable to support the most important institutional processes for both CERGE and EI. System itself is a compromise between simplicity and functionality. It should be straightforward for regular user (Researchers, Staff etc.). Please check URL below and login with your network username and password.

URL address: https://tas.cerge-ei.cz

Guides & Manuals: TAS Public Documentation

Guides & Manuals: TAS Documentation

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