Internally Used Systems

Helpdesk

URL address: https://helpdesk.cerge-ei.cz

In order to streamline support requests, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference we provide complete archives and history of all your support requests. A valid email address is required to submit a ticket.

TAS (Team Assistant)

URL address: https://tas.cerge-ei.cz

User Guides

Order Requests

From:

https://itinfo.cerge-ei.cz/ - CERGE-EI Infrastructure Services

Permanent link:

https://itinfo.cerge-ei.cz/doku.php?id=public:sw_internal-systems&rev=1505314971

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